

Banking on the Future with Teamwork — Wendy Kwok

When Wendy Kwok began studying for her Associate Degree in Business at HKCC, she was prepared to focus on her own goals. She certainly did that well, by graduating in 2005 and then progressing to gain a Bachelor of Business Administration with First Class Honours from PolyU through a commitment to working hard and always doing her best. Yet little did she know that she was going to learn about the importance of team work and how to work with others.

Wendy says that her horizons began to broaden when she took a Chinese language course and was asked to join a group to “compile a very comprehensive business plan to strengthen our writing skills.” The surprising request not only made her do that, but also enabled her to cooperate with team members to the extent that she still believed that the plan could be put into practice in the real world.

Now working as a trainer in a bank call centre, Wendy says that a training and development course she studied at HKCC had benefitted her by opening her eyes to the finer points of team building. It has also trained her to develop a “keen eye for details, which helped to ensure things run smoothly, for jobs big or small.” Such activities, Wendy says, gradually led her

to an epiphany where she, instead of merely following a leader or her peers, has become a person who acts on her own initiative and “knows the importance of living for myself.”

Wendy remarks that group projects present opportunities for members to “leverage on each other’s strengths” to achieve a common goal. The point is to appreciate the strengths that each individual brings to a team, and to harness that to increase efficiency.

Considering the personal values she learned from studying at HKCC, Wendy advises aspiring students to “capitalise on group study sessions by working closely with your team members.” By doing so, everyone member could benefit by “challenging each other to learn more.”



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發揮團隊精神及個人專長，邁向共同目標”

成就事業發展的團隊精神 — 郭偉淳

在修讀香港專上學院工商業副學士課程之初，郭偉淳一心只想着順利完成課程。憑着努力不懈和盡己所能的精神，她不單於2005年取得副學士學位，其後更獲理大取錄，升讀工商管理學士課程，並以一級榮譽畢業。在香港專上學院就讀期間，郭偉淳不但獲得書本上的知識，更意外的收穫是領悟到團隊精神的重要。

郭偉淳在修讀一個中國語文課程時，導師要求同學以小組形式「擬訂一份非常詳盡的營運計劃書，以鍛鍊文筆」。結果這個小組習作不僅達到預期目的，更讓郭偉淳體會到與組員合作能集思廣益，比單純個人的建議更加可行。

郭偉淳亦曾修讀一個有關建立團隊的課程，對她現職銀行客戶熱線中心培訓導師的工作有很大裨益。她說：「現在我處理大小工作，也會仔細留意當中一切細節。」這些經歷，令郭偉淳「恍然大悟」，明白行事不可只跟隨別人的步伐，要積極主動，「為自己負責」。

郭偉淳說，小組研習讓「組員能補短取長」，提升小組的工作效率，亦可發揮團隊精神及個人專長，邁向共同目標。她建議有抱負的同學們「要把握在小組學習時跟組員交流的機會，藉着互相激勵以學習更多知識。」